

Call 9 – Outdoor socket and lighting – English-speaking caller

Exempel Rör & El (made-up company) · AI assistant Lina · length 0:41

Description: The caller asks if Lina speaks English and wants a quote for an outdoor socket and lights by the patio. Lina continues in English, gives no price on the phone and books a visit.

Result: Quote visit booked Friday at 09:00 · price question answered in the quote

Staged example call: real Lina voice, made-up customers and companies. The callers' voices are AI-generated. At most one step per call is cut and marked [Cut].

Transcript

Lina: Exempel Rör & El, AI-assistenten Lina. Samtalet spelas in. Vad har hänt?

Caller: Hello, do you speak English? I'd like a quote for an outdoor socket and some lights by our patio.

Lina: Yes, of course. Would you like to book a quote visit?

Caller: Yes, please. Roughly what does it cost?

Lina: I can't give prices over the phone. Johan will answer that in the quote.

Caller: Okay, fair enough. Friday morning would suit us.

[Cut: Lina briefly explains how the details are stored and takes the name, number and address.]

Lina: Nine or half past ten on Friday?

Caller: Nine, please.

Lina: Shall I book Friday at nine?

Caller: Yes, please.

Lina: It's booked: Johan will come on Friday at nine. More information is on Exempel Rör & El's website. Anything else?

Caller: No, that's it. Thanks, bye!

Lina: Have a nice day, bye!

Source: <https://nexgensynergy.com/samtal.html#english-utomhusuttag>